



## **THE HOUND HAVEN TERMS AND CONDITIONS:**

The Hound Haven will endeavor to create as safe an environment as possible for the training of my dog and will offer only sound, safe, and responsible training and training instructions. However, to the extent that The Hound Haven is insured for any unintentional or negligent errors, omissions, or incorrect assertions, The Hound Haven will be responsible for any such acts or omissions, but only to the extent of such insurance. I have been told by The Hound Haven and understand the inherent risks of owning a dog, including but not limited to the risk of dog bites to myself or others, and consequently I am and will remain responsible for the actions of my dog at all times, and I hereby agree to indemnify and hold harmless The Hound Haven of any and all claims of injury, expense, costs, or damages caused by my dog.

I understand that the recommendation of any other product or service is not a guarantee of my satisfaction with that product or service.

I hereby agree to abide by the rules and policies of The Hound Haven training classes as set forth in this contract. I understand that attendance of dog training classes is not without risk to myself, members of my family, guests who may attend, or to my dog. In consideration of, and as inducement to the acceptance of my application for training membership in this training class, I hereby agree to indemnify and hold harmless The Hound Haven, its officers, directors, instructors, agents, employees and/or representatives of any and all claims, or claims by any member of my family, or accompanying guests of mine of injury, expense, costs or damages to myself, my dog or any handler sponsored by me both in class and out of class. In addition, I agree that I will defend and indemnify The Hound Haven for any injury, expense, costs or damages to any dog handlers or dogs, whether sponsored by me or not, or to third parties arising out of my own actions or the actions of my dog. I have read the above-stated provisions and agree to accept those responsibilities.

## **Photo Release Information:**

I hereby grant and authorize The Hound Haven the right to take, edit, alter, copy, exhibit, publish, distribute and make use of any and all pictures or video taken of my dog or myself to be used in and/or for legally promotional materials including, but not limited to, newsletters, flyers, posters, brochures, advertisements, websites, social networking sites and other print and digital communications, without payment or any other consideration.

## **Puppy Socials:**

Puppy socials are contactless and limited to 8 puppies per session. Puppies will be dropped off and picked up by the owner. (Must be 18 years or older). Puppy must be 9-24 weeks of age to begin socials (unless approved by trainer prior to starting socials).



Puppy must be 1 week past first vaccination and proof of vaccination is required for attendance.

Socials are not necessarily appropriate for every dog and the trainers on duty are qualified to make that assessment if necessary. Trainers reserve the right to excuse and pup from socials for any reason.

On time arrival and pickup is required. You may not be admitted if arriving late.

### **COVID – 19 Requirements:**

If The Hound Haven Training is unable to operate due to any reason associated with the Pandemic / COVID-19, you agree and acknowledge that The Hound Haven's only obligation will be to reschedule any classes that are missed.

You agree to wear a mask which covers your nose and mouth while in class (both indoors and outside). If you are medically exempt, The Hound Haven will provide reasonable accommodation by providing you with the ability to connect remotely to the group class with 48 hours notice and provide coaching as we would in person.

You agree to maintain 6 feet of social distancing which may be increased if deemed necessary by The Hound Haven and our assistants.

If you fail to wear a mask during any contact with The Hound Haven's staff, your contract is terminated without refund.

Public restrooms are currently unavailable.

Please wait in your vehicle upon arrival. We will inform you when to exit the vehicle and take your dog out.

You agree and acknowledge that you may not bring your dog to The Hound Haven if any of the following exist:

- you or anyone in your household has been diagnosed with COVID-19 and have not been found to be cleared of the virus
- you or anyone in your household has been exposed to COVID-19 within the last fourteen days;
- you or anyone in your household has been out of the country, or in any other location in the United States considered a COVID-19 hot spot in the last fourteen days; or
- you or anyone in your household show signs of having COVID-19

You agree and acknowledge that The Hound Haven may refuse entrance or, if entrance has already happened, require you to leave if you show signs of sickness for any in-person training and may cease any outdoor training if you show signs of sickness.

You agree and acknowledge that The Hound Haven may require additional procedures be put into place due to COVID-19 to ensure that The Hound Haven can keep both staff members and other clients safe.